

Contact Sheet

For Minnesota Housing Homeownership Lender Partners

PRE-CLOSING		
Topic	Common Questions	Contact For Assistance
<ul style="list-style-type: none">• All Underwriting Issues• Disclosure Requirements• Loan Closing Schedules	<ul style="list-style-type: none">• Underlying product guidelines• FHA/VA/RD credit/DTI requirements• Qualifying income	Lender’s Underwriter/Compliance
<ul style="list-style-type: none">• Regulatory Compliance	<ul style="list-style-type: none">• U.S. Bank Home Mortgage - HFA Division requirements related to the Dodd/Frank regulatory changes	U.S. Bank - HFA Division USBHMLenderSupport@usbank.com
<ul style="list-style-type: none">• Minnesota Housing Program Questions• Loan Commitment	<ul style="list-style-type: none">• Borrower and income eligibility• Property eligibility• Downpayment Assistance• Help committing a loan• HFA conventional products• Credit/DTI overlay• Minnesota Housing forms	Minnesota Housing Partner Solutions Team 651.296.8215 1.800.710.8871 mnhousing.solution@state.mn.us
<ul style="list-style-type: none">• Correspondent Underwriting	<ul style="list-style-type: none">• U.S. Bank HFA Division loan underwriting	U.S. Bank - HFA Division hfa.programs@usbank.com
<ul style="list-style-type: none">• Completion Escrow Maximum	<ul style="list-style-type: none">• 203(k) Streamlined escrows	U.S. Bank - HFA Division Help Desk 1.800.562.5165 – option 2 hfa.programs@usbank.com
POST-CLOSING		
Topic	Contact For Assistance	
<ul style="list-style-type: none">• Delivery and purchase	U.S. Bank - HFA Division Communications Team 1.800.562.5165 – option 1	
<ul style="list-style-type: none">• Exceptions Please wait 48 hours to contact after submitting a document	Questions hfa.communications@usbank.com	Documents hfa.exceptions@usbank.com
<ul style="list-style-type: none">• Final Documents	documentcontrol@usbank.com	
<ul style="list-style-type: none">• Post-Funding	hfa.postfunding@usbank.com	
GENERAL		
Topic	Contact For Assistance	
<ul style="list-style-type: none">• Marketing /REP CE Credit Sessions Ask for Business Development• Training Ask for Training Coordinator	Minnesota Housing Partner Solutions Team 651.296.8215 1.800.710.8871 mnhousing.solution@state.mn.us	
<ul style="list-style-type: none">• File Delivery Checklists• U.S. Bank MRBP lending manuals• U.S. Bank MRBP Lender Management	U.S. Bank - HFA Division Help Desk 1.800.562.5165 – option 2 hfa.programs@usbank.com Lender.management@usbank.com Allregs website: www.mrbp.usbank.com	